



# MANTARAYS

NINGALOO BEACH RESORT

## COVID-19 POLICY STATEMENT

In 2022 the response to and management of the COVID-19 (coronavirus) pandemic continues to evolve, with changes occurring in rapid succession. As we have all seen and experienced already, it continues to present unprecedented challenges for our local community, local region and state, businesses, society, government, and the economy. *On a more positive note for the hospitality industry, in the last week (from 29 April 2022) there has been a roll-back of most of the restrictions we have experienced in late 2021 and the first part of 2022.*

However, the health and well-being of Mantarays Ningaloo Beach Resort guests, visitors and staff remain our top priority in these challenging times of living during the COVID-19 pandemic. With the arrival of the omicron variant into WA and with the state reopening its borders, we are now experiencing the full impact of the pandemic, which has direct impacts on our hospitality service and staffing levels. Operating in remote area, this creates even more challenges to our MNBR team members and they continue to step up to the mark!

We will continue to monitor the situation closely and follow our hospitality industry standards provided by the Australian Hotels Association (AHA) and the Tourism Council of WA (TCWA) and monitor Health Department and all other Governmental recommendations to best prevent the risk of COVID-19 impacting our resort.

From May 2020, our staff have needed to complete the online COVID-19 Hygiene training in accordance with the AHA's requirements, which is fully endorsed by the WA Government. From 20 October 2021, we implemented the Mandatory COVID-19 Vaccination Policy for the West Australian workforce. As an accommodation facility we fall under the category of *Occupations deemed critical to the ongoing delivery of business and function of the community* and such all staff had to be fully vaccinated by 31 January 2022. It is a prerequisite for all our new staff members at the resort to be fully vaccinated before commencing at the resort. **However, our guests and visitors are no longer required to provide Proof of Vaccination (POV) from 29 April 2022.** In this new Phase of our COVID-19 Safety Plan, we will continue to:

- Maintain strict hygiene standards and conduct frequent cleaning, with alcohol-based hand sanitiser readily available in all common areas of the resort.
- Encouraging appropriate physical distancing and support optional mask wearing whilst indoors.

We communicate our policy at the resort, in our Welcome Letters and with appropriate signage. Variations to this policy may be necessary as the COVID-19 situation continues to evolve in 2022 and the Government mandates other changes to our hospitality business in Exmouth, Western Australia.

**Management & Staff – Mantarays Ningaloo Beach Resort**